# Metropolitan Water Reclamation District of Greater Chicago

2026 Benefits Presentation



**Humana** 



## **Humana Group Medicare Advantage**

#### About Humana:

- Dedicated to communities around the country for more than 30 years
- Over 8.7 million Medicare members just like you, across all 50 states<sup>1</sup>
- Nationwide network of providers
- 2024 Best Overall Medicare Advantage Plan Company and Best Company for Member Experience<sup>2</sup>
- Providing Medicare plans to beneficiaries since 1987



<sup>&</sup>lt;sup>1</sup>Humana Inc. 2024 Annual Report, February 2025

<sup>&</sup>lt;sup>2</sup>U.S. News Announces the 2024 Best Insurance Companies for Medicare Advantage, Press Room, U.S. News (usnews.com)

## What is Medicare?

Different "parts" of Medicare pay for different types of coverage.



#### **Medicare Part A**

Hospital insurance

It helps cover medically necessary inpatient care in a hospital or skilled nursing facility. It also helps cover some home healthcare and hospice care.



#### **Medicare Part B**

Medical insurance

It helps cover medically necessary providers' services, outpatient care and other medical services and supplies. Part B also helps cover some preventive services.





#### **Medicare Part C**

Medicare Advantage plans

These are available through private insurance companies, such as Humana. Medicare Part C helps cover everything medically necessary that Part A and Part B cover, including hospital and medical services. You still have Medicare if you elect Medicare Part C coverage. You must be entitled to Medicare Part A and enrolled in Part B to be eligible for a Medicare Part C plan.



#### **Medicare Part D**

Prescription drug coverage

It helps pay for the medications your provider prescribes and is available in a standalone prescription drug plan or included in a Medicare Advantage prescription drug plan. Like Part C Medicare Advantage plans, Part D is only available through private companies, such as Humana. Many Part C Medicare Advantage plans include Medicare Part D prescription drug coverage.

## **Medicare Part C**

Medicare Advantage plan

## **Preferred Provider Organization**

- Your choice of an in-network primary care physician (PCP)
- No referrals required
- Most preventative care is covered at 100%
- Nationwide emergency coverage
- Benefit level is the same for care from both in- and out-of-network providers





Out-of-network

In-network



## **Your PPO benefits**

Your PPO plan				
Annual deductible	\$350			
Annual maximum out-of-pocket	\$1,500			
Hospital care				
Outpatient services	15% of the cost			
Inpatient hospital	15% of the cost per stay			
Physician and facility services				
Primary care provider	15% of the cost			
Specialist	15% of the cost			
Durable medical equipment	15% of the cost			
Emergency services				
Emergency room care*	\$75 copay for Medicare-covered emergency room visit(s)			
Urgent care*	15% of the cost			

<sup>\*</sup>Does not apply toward deductible

## Additional benefits included in your PPO plan

Your PPO plan				
Annual deductible	\$350			
Annual maximum out-of-pocket	\$1,500			
Routine Hearing (TruHearing)*				
Exam	Covered 100%; one per year			
Hearing Aids	\$500 benefit up to 2 every 3 years; includes 80 batteries per aid and 3-year warranty			
Routine Vision (EyeMed)*				
Exam	Covered 100%; one per year			
Hardware	\$100 benefit per year			
Routine Podiatry				
Office visits	15% of the cost after deductible; limited to 15 visits per year			

<sup>\*</sup>Does not apply toward deductible or maximum out-of-pocket

## Continuous glucose monitors and diabetic supplies

 Covered under your Humana Group Medicare Part B medical benefit

 Obtained from a participating retail pharmacy or a durable medical equipment (DME) provider that accepts Medicare and will bill your insurance







## **Your Part D benefits**

Humana's Part D coverage is spread among four groupings based on the drug type—also called "tiers".

Annual deductible	\$0		
Annual maximum out-of-pocket	\$2,100		
Tiers	Standard retail (30-day supply)	Standard retail & mail order (90-day supply)	
Tier 1 Generic/preferred generic	\$10 copay	\$20 copay	
Tier 2 Preferred brand	\$30 copay	\$60 copay	
Tier 3 Non-preferred drug	\$50 copay	\$100 copay	
Tier 4 Specialty	\$100 copay	N/A	

## **Pharmacy options**







## Retail pharmacy network

- Specially Filarmacy
- Flexibility and
  - convenience

Robust network



- Clinical support
- Specially-trained associates



- Comprehensive pharmacy services
- Convenient mail-order solutions
- Safe and secure delivery



Other pharmacies are available in the Humana network.





## Manage your Humana account online

MyHumana is a secure online portal with tools to manage your plan.





## Humana.com/registration

## **Get your personalized health information on MyHumana**

- Explore coverage and benefit details the moment you need them
- Get Humana member ID cards and add them to your phone's wallet
- Estimate drug prices and check for alternatives before you even leave your doctor's office
- Find care close to you and get directions on your phone's map app\*Standard data rates may apply

## **SmartSummary**

Your personalized benefits statement

- Comprehensive overview of your health benefits and healthcare spending
- Statement sent each month after you've had a claim
- View statements anytime on MyHumana
- Go Green via MyHumana if you prefer electronic delivery



## **SmartSummary**°

Your Pharmacy, Medical, and Hospital claims processed in August 2026

#### THIS IS NOT A BILL

This summary is your "Explanation of Benefits" (EOB) and claim payments for your medical, hospital and your Medicare prescription drug coverage (Part D). Please review this summary and keep it for your records. **This is not a bill.** 

#### **Humana**

#### JOHN DOE

Member ID: H12345678
Plan name: Humana Group Medicare LPPO
Rx PCN or Rx Group number: 03200000

#### **OVERVIEW OF YOUR FEBRUARY CLAIMS**

(F)	Medical, hospital and Part B pharmacy (see page 3)		
4	Total billed charges this month	\$90.01	
	Humana discounts	- \$0.01	
	Benefit exclusions	- \$0.00	
	Other insurance	- \$0.00	
	Amount Humana paid	- \$90.00	
	Your share	\$0.00	

Part D prescription drug claims (see page 9)
Total cost this month

 Total cost this month
 \$1,452.09

 Other payments
 - \$0.00

 Amount Humana paid
 - \$1,146.09

 Your share
 \$306.00

You are currently in Stage Two of your Part D Drug Payment Plan. (see page 6)



CONTACT US IF YOU HAVE

#### Questions

Login to MyHumana at Humana.com to see



Medicare Advantage provides additional support, included in your plan

plan member?

Sign in  $\rightarrow$ 

Don't have an account?

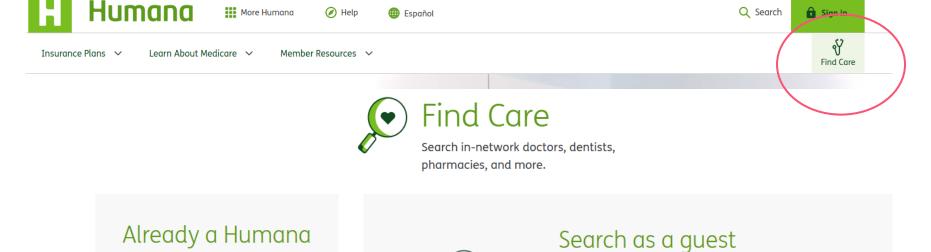
Sign in using your member ID →



## **Find Care**

You can use Humana's Find Care tool to search for an innetwork provider near you.

Humana.com/FindCare





Enter your location and network to search near you

& Address, city, county, or ZIP code

Your location -

Get started ->

Medicare Advantage provides additional support, included in your plan

## No Deductible Applies

Virtual Care Coverage		
Primary Care Physician	\$0	
Specialist	15%	
Behavioral Health and Substance Abuse	\$0	
Urgently Needed Care	\$0	



## **Telehealth**

Telehealth visits allow you to connect with your provider online from the comfort and safety of your own home.



Medicare Advantage provides additional support, included in your plan



## **Clinical support**

- In-home wellness assessments
- Education and resource support
- Care management for eligible members
- Primary care



## **Post-hospitalization support**

- Post-discharge personal home care
  - Up to 8 hrs of support with clinical care
- Post-discharge transportation
  - 12 one-way trips, up to 50 miles per trip
- Post-discharge meal program
  - 2 per day for 14 days



Medicare Advantage provides additional support, included in your plan



## **Non-emergency Medical Transportation**

- Improves access to essential medical care while addressing the increasing costs associated with non-emergent ambulance claims.
- Members who are diagnosed with Chronic Kidney Disease (CKD), End Stage Renal Disease (ESRD), or Cancer
- Rideshare, car, van, or wheelchair accessible vehicle
- \$0 cost share on unlimited rides for qualifying members; up to 50 miles per trip



Medicare Advantage provides additional support, included in your plan





Your wellness program that rewards you for making healthier choices

Go365.com



## SilverSneakers®

A fitness program to improve your health, gain confidence and connect with your community

SilverSneakers.com



## What to expect after you enroll

- Enrollment confirmation Review enrollment information in kit.
- Humana member ID card Once you receive your ID card, create a MyHumana profile.
- Access to Evidence of Coverage (EOC) Read this document to learn about the plan's coverage and services.
- Health and Well-being Assessment (HWA) An annual detailed health review conducted in your home.

## Humana.

## HUMANA MEDICARE (EMPLOYER PPO) A Medicare Health Plan with Prescription Drug Coverage

CARD ISSUED: MM/DD/YYYY

MEMBER NAME

Member ID: HXXXXXXXX

Plan (80840) 9140461101 METRO WATER REC DIST

Copayments

**HOSPITAL EMERGENCY: \$75** 

RxBIN: 015581 RxPCN: 03200000

RxGRP: XXXXX







Member/Provider Services: 866-396-8810 (TTY:711)

Pharmacist/Physician Rx Inquiries:

800-865-8715

Claims, PO Box 14601, Lexington, KY 40512-4601

Medicare limiting charges apply Please visit us at Humana.com

Additional Benefits: VISXXX HERXXX

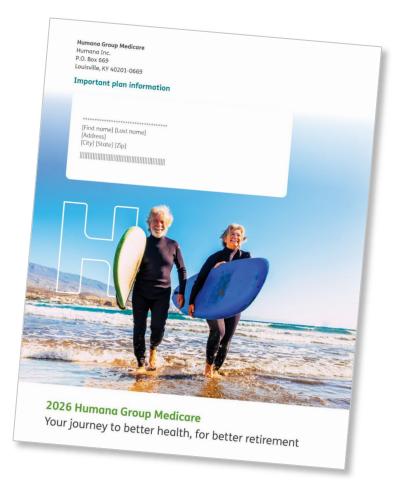




# Thanks for your time and attention, stay connected with Humana

## For more information:

Call Humana Group Medicare Customer Care team for anything related to your Humana plan at **866-396-8810 (TTY: 711)**, Monday – Friday, 7 a.m. – 8 p.m., Central time.





Humana is a Medicare Advantage PPO organization and a stand-alone prescription drug plan with a Medicare contract. Enrollment in any Humana plan depends on contract renewal. Call **866-396-8810 (TTY: 711)** for more information.

Out-of-network/non-contracted providers are under no obligation to treat plan members, except in emergency situations. Please call our Customer Care number or see your Evidence of Coverage for more information, including the cost sharing that applies to out-of-network services.

Limitations on telehealth services, also referred to as virtual visits or telemedicine, vary by state. These services are not a substitute for emergency care and are not intended to replace your primary care provider or other providers in your network. Any descriptions of when to use telehealth services is for informational purposes only and should not be construed as medical advice. Please refer to your evidence of coverage for additional details on what your plan may cover or other rules that may apply.

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Other pharmacies are available in our network.



# Humana®